

Agenda
User Experience Advisory Group
January 17, 2021
3 – 5 P.M.

1. Introductions & Icebreaker (All, 10 minutes)
 - a. Introduce yourself with your name, library, and role
 - b. Icebreaker: what was the best things you read or watched in 2021?

2. Review Meeting Goals: (Kathleen, 5 minutes)
 - a. Goal 1: Review user experience report for Vega Discover.
 - b. Goal 2: Discuss priority levels for each recommendation.

3. Introduction to Vega Partnership Project (Debra, 5 minutes)
 - a. CCS is participating in the Vega Partnership Program. This is an opportunity to codevelop a new library catalog built for library consortia called Vega Discover. This program offers member libraries and their patrons a way to try a pre-release version of Vega Discover and test drive new features.

4. Project Timeline (Debra, 5 minutes)
 - a. An overview of the Vega Partnership Program timeline

5. Review user experience report for Vega Discover (Kathleen, 10 minutes)
 - a. A short presentation summarizing the remote usability testing process and resulting recommendations

6. Review recommendation levels: (Kathleen, 5 minutes)
 - a. High
 - b. Medium
 - c. Low

7. Discuss priority levels for each recommendation (All, 80 minutes or less)
 - a. Kathleen will introduce each recommendation with an explanation and visual.
 - i. Recommendation #1: Clicking the library logo should reload the Vega Discover homepage.
 - ii. Recommendation #2: Initiating a search via the secondary search box ought to minimize My Bookshelf.
 - iii. Recommendation #3: Add Change Pickup Location functionality to Holds page.
 - iv. Recommendation #4: The Vega Discover home page ought to feature curated collections (such as showcases, record sets, carousels) to increase browsability.
 - v. Recommendation #5: For number of copies listed on resource card, include local availability and system-wide availability.
 - vi. Recommendation #6: Add option to suppress or hide materials, agents, and concepts from Content and Persons filters.

- vii. Recommendation #7: Set the session timeout to 30 minutes for catalog sessions conducted from home. OPAC stations in the library may be set to a shorter session timeout to protect patron data and privacy given the public environment.
- viii. Recommendation #8: Rephrase the “I don't need this item after...” box to clarify its purpose to patrons.